

Quality Policy

"At Inmaa Al Bilad, we are committed to delivering exceptional construction services that meet or exceed our clients' expectations while adhering to the highest quality standards. Our Quality Policy is based on the ISO 9001 framework and serves as the foundation for our continuous improvement efforts."

Our Quality Policy is built upon the following principles:

1. **Client Satisfaction:** We prioritize understanding our clients' needs and strive to provide them with superior solutions that fulfil their requirements. We aim to establish long-term partnerships with our clients based on trust, reliability, and outstanding service.
2. **Quality Excellence:** We are dedicated to achieving excellence in all aspects of our construction projects. Our goal is to consistently deliver projects of the highest quality, meeting industry standards, contractual obligations, and regulatory requirements.
3. **Continuous Improvement:** We foster a culture of continuous improvement throughout our organization. By regularly reviewing our processes, procedures, and performance, we identify areas for enhancement and implement effective measures to drive efficiency, effectiveness, and innovation.
4. **Skilled Workforce:** We recognize the importance of our employees in delivering quality outcomes. We invest in their professional development, provide training opportunities, and promote a safe working environment that encourages collaboration, creativity, and personal growth.
5. **Supplier Collaboration:** We maintain mutually beneficial relationships with our suppliers, treating them as partners. We engage in open communication, promote fair business practices, and work together to ensure the quality of materials, equipment, and services provided.
6. **Compliance and Sustainability:** We are committed to complying with applicable legal and regulatory requirements. Furthermore, we integrate sustainable practices into our construction processes, aiming to minimize environmental impact and promote social responsibility.
7. **ata-Driven Decision Making:** We emphasize the use of accurate data and relevant metrics to make informed decisions. By monitoring key performance indicators, we track our progress, identify trends, and proactively address potential issues to continually enhance our performance.

This Quality Policy is communicated, understood, and implemented at all levels of our organization. We regularly review our Quality Objectives to ensure their alignment with this policy and continuously improve our Quality Management System.

Revision No.01
Date: 1st January 2021

Mohammad Al Sinan

CEO

APPROVED BY:

